

ATLANTIC

DADOS 40 Trouble Shooting Guide

No power display on the unit

Check the power supply at the power point.

The unit is not cooling or heating

Check the remote control is in the appropriate cooling or heating mode.

The unit is not cooling or heating

When the water tank is full, the blue LED light flashes. Empty tank.

The unit is not cooling or heating

Check temperature settings on the remote.

The unit is not cooling or heating

The air-conditioner is fitted with a system to protect the compressor from overload. This means that the compressor only starts once 3.5 minutes have passed from its previous stop. Ask customer to restart and wait.

If no cool air is coming from unit

If there is no cool air coming from the unit after switching to 'cooling mode' on the remote control, check if cool air is flowing out from the rear vent. If so, reverse the unit 180 degrees.

If no warm air is coming from unit

If there is no warm air coming from the unit after switching to 'heating mode' on the remote control, check if warm air is flowing out from the rear vent. If so, reverse the unit 180 degrees.

Ineffective cooling or heating air flow

Clean filters on both sides of the unit.

Ineffective cooling or heating air flow

Unit is undersized.

Compressor stops instantly on start up

Return to store.

Fan motor noise

Return to store.

Fan motor will not run

Check power supply.

Water container is full. Check for flashing blue LED – Empty immediately.

Compressor will not run while fan motor operates

Return to store.

The unit starts and stops frequently

The room temperature is too high. Safety cut-out feature.

Compressor turns on/off in dehumidification mode

If the indoor temperature is less than 0C the compressor will be off

If the indoor temperature is less than 20C the compressor will be on for 15 min then stop for 3 mins.

If the indoor temperature is greater than 20C the compressor will be on for 30 min then stop for 3 mins.

Blue light flashing indicators

1. flash once/ stop 8 seconds, means the room temperature is too low
2. flash twice/ stop 8 seconds, means pipe temperature sensor damaged
3. keep flashing every 0.5 seconds means compressor doesn't work
4. flash four times/ stop 8 seconds, means water is full

Temperature range:

Cooling working temperature: 17°C~30°C. Heating working temperature: 15°C~30°C.

Compressor restart need 3-5 minutes delay.